

IFE OLARINDE

lfeifeolarinde@gmail.com

<https://www.linkedin.com/in/ifeolarinde/>

PROFILE

Highly accomplished serial entrepreneur, systemic and lateral thinker, visionary business leader, academician and innovative strategist with over 15 years of experience spanning diverse industries. Renowned for her expertise in financial inclusion, entrepreneurship, media, and leadership development, Ife has founded and led several successful organizations, including Yellow Tap and Shop Doja and The Cool House. With a proven track record in project and programme management, business transformation, and strategic initiatives, she has consistently driven significant contributions to social and economic development. Her leadership, characterized by exceptional stakeholder engagement and mentorship, has been instrumental in nurturing the next generation of business leaders. Ife's commitment to excellence and innovation is evident in her ability to create impactful solutions and foster a culture of continuous improvement. Ife was recognised in Guardian as one of the Top African Voices in the World [ABCD Africa 50 Most Impactful Voices](#).

Recognized for her dynamic approach and strategic vision, Ife is dedicated to driving positive change and empowering individuals and communities through her work. She excels in translating complex challenges into actionable strategies, leveraging her extensive experience to deliver measurable results and sustainable growth. Her passion for education and mentorship underscores her dedication to shaping future leaders and making a lasting impact on society. Seeking an academic role to leverage extensive experience in project and programme management, entrepreneurship, and business development, fostering the next generation of business leaders.

RESEARCH AREAS

Entrepreneurship; Digital Entrepreneurial Ecosystems (DEE), Entrepreneurial Identity/Identity Work, Ethnic Minority and Immigrant Entrepreneurship, Intersectionality and Female Entrepreneurship, Inclusive Innovation and Diversity in Entrepreneurship, Fintech Entrepreneurship, Entrepreneurial Ecosystem Design and Policy and Diversity, Equity, and Inclusion (DEI) in Entrepreneurial Ecosystems.

EDUCATION

Newcastle University: 2025

PHD in Management: Digital Entrepreneurial Ecosystems

Awarded – Most Entrepreneurial Postgraduate

University of Cambridge 2022

Advanced Management Course – Major in Entrepreneurship

Quality Improvement Institute -2022

Quality Improvement Practitioner

Imperial College London - 2011

Master's in Management

Covenant University - 2007

Bachelor's of Science in Economics

KEY SKILLS

- **Visionary Leadership:** Proven ability to lead teams and organizations with a purpose-driven vision, aligning stakeholders to drive innovative solutions and transformational change. As the CEO of Yellow Tap, I led the development and execution of a strategic roadmap that not only addressed a gap in the fintech market but also drove the company's mission to provide financial inclusion for underserved communities. Under my leadership, Yellow Tap expanded into new territories, resulting in a 25% increase in market share within the first year of product launch.
- **Lateral and Systems Thinking:** I am highly skilled in lateral thinking, using creative problem-solving techniques to find unconventional solutions to complex business challenges. With systems thinking, I analyze interconnected processes, optimizing operations to improve efficiency and business performance. For example, in an ERP implementation project, I proposed a modular integration approach, saving the company 20% in costs and completing the project ahead of schedule. Additionally, in a digital transformation initiative at Reading Borough Council, I identified process inefficiencies and implemented a cross-departmental collaboration system, resulting in a 30% cost reduction and a 25% improvement in customer satisfaction. My ability to combine both thinking styles enables me to deliver innovative, cost-effective solutions and drive measurable business improvements.
- **Design Thinking:** Proficient in applying design thinking methodologies to create user-centered solutions that solve real-world problems, particularly in product development, customer experience, and business model innovation.
- **Programme and Project Management Expert:** With over 15 years of experience, I have consistently demonstrated my ability to lead and deliver successful programmes and projects across diverse industries. I have a track record of utilizing strong project management skills to ensure projects are completed on time and within budget. For example, I led a critical ERP implementation project for a large-scale organization, managing a team of 20 professionals and achieving a 20% increase in operational efficiency.
- **Strategic Change Management:** I excel in driving transformational change by aligning people, processes, and technology. I have successfully implemented company-wide digital transformation initiatives for Reading Borough Council, resulting in a 30% reduction in operational costs and enhanced customer satisfaction. In another instance, I identified process inefficiencies and conducted change management workshops to ensure smooth adoption of new technologies and processes.
- **Stakeholder Engagement and Leadership:** My exceptional skills in engaging and influencing stakeholders at all levels have been pivotal in delivering projects successfully. I have led multi-million-pound projects, engaging with investors, contractors, and regulatory authorities, while effectively resolving conflicts and maintaining project momentum. One such example includes leading a team of 15 professionals as PMO lead for the PPI Remediation Project at Deloitte and CYBG. Effectively communicated with senior management, regulatory authorities, and project teams, ensuring alignment with project goals.
- **Financial Acumen and Budget Management:** Proficient in financial analysis and budget management, I have managed portfolios of projects with budgets totalling £10 million. By conducting detailed financial analysis, I identified cost-saving opportunities and implemented cost control measures, resulting in a 15% reduction in project expenses while maintaining high-quality deliverables.
- **Business Development and Strategic Direction:** I possess the ability to translate business intelligence into growth opportunities. As the CEO of Yellow Tap, I identified a market gap for Yellow Tap a fintech start-up, developed a strategic roadmap, and collaborated with cross-functional teams to launch a new product line. This led to a 25% increase in market share and expansion into new territories.
- **Communication and Interpersonal Excellence:** My exceptional communication skills allow me to convey complex technical information effectively. I have presented project updates to C-suite executives, facilitating productive discussions that led to strategic decision-making.
- **Data Analysis and Research:** Proficient in conducting in-depth data analysis and research, I have utilized data insights to inform product development and marketing strategies. For the multicurrency wallet at yellow tap, I analyzed customer feedback and preferences to refine product features, resulting in a successful product launch and a 15% increase in market share.

ACADEMIC PRESENTATIONS AND WORKSHOPS

NUBS Doctoral Research Week - Poster Showcase & Doctoral Conference - 5-6 June 2024
Paper Presentation: Black African Migrant Entrepreneurs Navigating Racial Barriers in the UK Fintech Ecosystem
Newcastle University Business School, 2024

Policy Workshop on Digital Inclusion in Entrepreneurial Ecosystems
Paper Presentation: The Role of Digital Social Capital in Enabling Black African Migrant Entrepreneurs
Fintech Innovation Network & Policy Roundtable, London, 2024

RETE (Research in Ethnic and Transnational Entrepreneurship) Conference
Paper Presentation: Black African Migrant Entrepreneurs Navigating Racial Barriers in the UK Fintech Ecosystem
RETE Conference, 2024

Academy Research Seminar on Ethnic Minority Entrepreneurship
Paper Presentation: Intersectionality, Identity Work, and Barriers for Black African Entrepreneurs in the UK
Newcastle University Doctoral Conference, 2023

Doctoral Workshop on Digital Entrepreneurial Ecosystem Research
Paper Presentation: Opportunities and Constraints of Digital Platforms for Black African Migrant Entrepreneurs
Centre for Entrepreneurship and Innovation, University of Newcastle, 2023

WORK EXPERIENCE

Academic Appointments

June 2019 – Till date
Imperial College London
(Ranked 6th in the world in the QS World University Rankings 2024)
Jury Member and Mentor, International Health Management Programme (IHM)- Entrepreneurship Course

In my capacity as a Jury Member and Mentor for the IHM Entrepreneurship Course at Imperial College London, I have played a pivotal role in the entrepreneurship program delivered to students. This annual responsibility is integral to the IHM Business Plan Competition, where I rigorously evaluate business proposals and mentor aspiring entrepreneurs. My involvement is crucial in fostering the entrepreneurial capabilities of students, underscoring my dedication to academic excellence, innovative business education, and the cultivation of entrepreneurial talent. This position reflects my commitment to shaping the next generation of business leaders through a dynamic and robust educational framework.

Key Responsibilities:

- Serve as a Yearly Jury Member:
- Participate annually as a jury member for the IHM Business Plan Competition, ensuring fair and thorough evaluations.

- Comprehensive Evaluation and Feedback:
- Rigorously assess student business plans for viability, innovation, and strategic potential.
 - Provide detailed, constructive feedback to help refine and improve business proposals.

- Expert Mentorship:
- Mentor students in developing and executing viable business strategies.
 - Offer personalized guidance to enhance their entrepreneurial skills and readiness for pitch presentations.

- Strategic Collaboration:
- Collaborate with esteemed faculty and industry professionals to ensure a rigorous and competitive evaluation process.
 - Uphold high standards of integrity and quality throughout the competition.

- Program Engagement and Contribution:
- Engage with a diverse group of students and faculty, contributing to an inclusive and dynamic educational environment.
 - Actively participate in event panels, including the final pitch day, to evaluate presentations and select competition winners.

- Support Innovation and Entrepreneurship:
- Foster the development of innovative business ideas among students.
 - Promote entrepreneurship and support the practical application of academic concepts in real-world scenarios.

- Event Participation and Networking:
- Attending the winner announcement and reception to celebrate student achievements.
 - Facilitate networking opportunities with industry professionals to support students' future endeavors.

Through my role as a Jury Member and Mentor, I have consistently supported the development of innovative business ideas, strengthened the entrepreneurial ecosystem within Imperial College London, and contributed significantly to the academic and professional growth of our students. My involvement demonstrates a steadfast dedication to nurturing the next generation of business leaders and fostering a culture of innovation and entrepreneurship.

- June 2019 – Till date
Course Tutor – Entrepreneurship
Newcastle University
- Facilitated lectures and tutorials for undergraduate/postgraduate students in Entrepreneurship
 - Guided students on business planning, venture creation, and innovation strategy
 - Assisted in the development and delivery of course content, case studies, and assessments
 - Provided mentorship and support to students on entrepreneurial projects and presentations
 - Contributed to fostering an entrepreneurial mindset within the university community

- June 2015 – Till date
Founder, Course Director and Tutor, Entrepreneurship and Project Management
RCS Career
- Design and deliver comprehensive entrepreneurship and Project Management courses for diverse student populations.
 - Mentor students on developing business plans, securing funding, and launching startups.
 - Oversee curriculum development and continuous improvement of course content.
 - Facilitate interactive workshops and practical sessions to enhance entrepreneurial skills.
 - Collaborate with industry experts to provide students with real-world insights and networking opportunities.
 - Conduct assessments and evaluations to measure student progress and course effectiveness.

Entrepreneurial Experience

November 2022 – Till Date

Founder

Yellow Tap Pay

At Yellow Tap Pay, I had an impressive track record of leading cross-functional teams and delivering successful projects in a fast-paced, high-growth environment. My achievements and duties include:

- **Successful Delivery of Yellow Tap Access:** Led the successful delivery of Yellow Tap Access, a fintech app enabling users to access multi-currency wallets and bank accounts. Provided strategic guidance and direction to cross-functional teams, ensuring the project's timely completion and alignment with organizational goals.
- **Streamlined PMO Implementation:** Led and implemented the PMO, resulting in streamlined processes, effective governance, and improved project delivery across the organization. This contributed to enhanced project performance and better resource utilization.
- **Strategic Project Planning:** Developed and executed the project plan for Yellow Tap Access, meticulously defining scope, timeline, and budget. Through effective project management, I ensured timely and successful project delivery while managing stakeholder expectations and providing regular updates to senior leadership.
- **Market Research and Successful Launch:** Conducted in-depth market research and analysis to identify trends, customer behavior, and preferences, which significantly contributed to the successful launch of Yellow Tap Access.
- **Collaboration with Technical Teams:** Collaborated with technical teams to define the infrastructure and technical requirements for Yellow Tap Access, ensuring optimal performance and security. I proactively managed project risks and issues, addressing potential roadblocks to ensure successful project delivery.
- **User-Centric Approach:** Conducted user surveys and focus groups to gain valuable insights into user needs and preferences. This approach led to the successful development of a user-friendly interface and exceptional user experience for Yellow Tap Access.
- **Process Improvement and Efficiency:** Implemented project management processes and procedures to enhance efficiency and productivity. By focusing on continuous improvement, I maximized the effectiveness of project execution.
- **Effective Project Oversight:** Successfully oversaw project schedules, budgets, and resources, ensuring the timely and cost-effective delivery of projects while meeting all objectives.

My leadership and expertise in managing stakeholder expectations, effective communication, and collaboration with technical teams allowed me to deliver high-quality products. My proactive risk management ensured the project stayed on track, and my user-centric approach resulted in a successful product launch. Through my efforts, Yellow Tap Access was delivered successfully, meeting all project objectives and deliverables.

December 2020 – Till date

Founder and CEO

The Cool House (TCH) Media

- **Community Growth & Global Expansion:** Scaled TCH from inception to over 40,000 members within 4 months, with a current global network reach of over 400,000 members across 70+ countries.
- **Strategic Growth Initiatives:** Developed and executed a comprehensive growth strategy and launched structured programs aimed at poverty reduction and economic empowerment of underrepresented communities.
- **Platform & Product Launches:** Successfully launched multiple platforms for the community, including www.tchcool.com, a Job Board, a Digital Marketplace, and a Community Dating Platform, expanding engagement and value creation.
- **Leadership & Operations Management:** Oversaw daily operations and provided strategic leadership to executive teams across IT, Marketing, Sales, and Finance.
- **KPI Development & Reporting:** Established key performance indicators (KPIs) for company-wide performance and growth monitoring; responsible for compiling and delivering progress reports to the board.
- **Stakeholder Management:** Cultivated and maintained strong relationships with partners, vendors, and stakeholders to support community growth and sustainability.
- **Product Development & Digital Scaling:** Directed the development of digital products to enhance user engagement and facilitate platform scalability.

December 2020 – Till date

Founder & Chief Executive Officer

SHOPDOJA

- At Shop Doja, I successfully built and led an innovative e-commerce platform offering curated fashion, beauty, and lifestyle products. My achievements and duties include:
- **E-Commerce Platform Development:** Led the development and launch of Shop Doja, an innovative e-commerce platform specializing in fashion, beauty, and lifestyle products.
- **Strategic Business Growth:** Developed and executed a growth strategy that increased brand visibility, customer engagement, and revenue generation.
- **Digital Marketing & Brand Positioning:** Spearheaded digital marketing initiatives, leveraging social media, influencer collaborations, and targeted advertising to drive sales and customer acquisition.
- **Product Sourcing & Vendor Management:** Established partnerships with top-tier suppliers and vendors to ensure high-quality product offerings and a diverse catalog.
- **Operational Efficiency & Logistics:** Implemented streamlined supply chain and fulfillment processes, optimizing inventory management and order fulfillment for improved customer satisfaction.
- **Customer Experience & User-Centric Approach:** Conducted market research and user feedback analysis to enhance product offerings and ensure a seamless shopping experience.
- **Financial Oversight & Revenue Growth:** Managed financial planning, pricing strategies, and cost optimization to maximize profitability and scalability.
- **Technology & Platform Optimization:** Worked closely with developers and designers to enhance website functionality, improve user experience, and integrate secure payment solutions.

Professional Experience

May 2023 – November 2022

Project Management Consultant

NHS: South Central Ambulance Trust

- Provide project management expertise and guidance to South Central Ambulance Trust, ensuring successful implementation of key initiatives and projects.
- Collaborate with cross-functional teams to define project scope, objectives, and deliverables, ensuring alignment with organizational goals and priorities.
- Led the successful implementation of a 111 Single Point of Access project, streamlining the triage and routing of non-emergency calls to appropriate healthcare services.
- Provided project management expertise and guidance to ensure the smooth execution of the 111 Single Point of Access initiative.
- Collaborated with stakeholders across multiple departments to define project requirements, objectives, and deliverables.
- Developed and executed a comprehensive project plan, including timelines, resource allocation, and risk management strategies.
- Coordinated with cross-functional teams to facilitate the integration of the 111 Single Point of Access system with existing infrastructure and processes.
- Conducted regular project status meetings, facilitated communication, and resolved any project-related issues.
- Monitored project progress, tracked key milestones, and implemented necessary adjustments to ensure on-time delivery.
- Managed project budgets, ensuring cost-effective allocation of resources and adherence to financial constraints.
- Prepared and presented project updates, progress reports, and outcomes to stakeholders and senior management.
- Leveraged project management methodologies and tools to drive project success and ensure the achievement of desired outcomes.
- Contributed to improving patient care and operational efficiency through the successful implementation of the 111 Single Point of Access project.

January 2018 – May 2022

NHS - (BARTS HEALTH NHS TRUST)

Quality Improvement & Project Management Consultant

- Successfully implemented an Electronic Patient Record system for the Maternity Ward at Barts, streamlining processes and improving patient care.
- Gathered requirements for the Electronic Patient Record system, conducting thorough needs analysis and engaging in focus groups to gather insights from key stakeholders.
- Facilitated effective communication between the Maternity Ward at Barts and the EPR provider, Cerner, ensuring clear understanding of requirements and expectations.
- Actively managed projects, coordinating tasks, setting timelines, and ensuring on-time delivery of EPR implementation milestones.
- Played a pivotal role in developing comprehensive EPR documentation, guidelines, and training materials for trusts, facilitating their implementation journeys.
- Designed and implemented a fully functional PMO & MI reporting framework to meet the strategic and business needs of the organisation.
- Development and Implementation of Governance and Project templates which includes Highlight Report, Term of Reference, RAID Log, Change Log and Target Operating Model documentation. Production of regular and ad-hoc exception reports for the, Project Steering Group, Programme Board, Trust Board and other stakeholders, highlighting project progress against agreed plans.
- Take responsibility for the delivery of high quality project plans and progress reports, informed by robust monitoring of milestones and detailed KPI analysis.
- Provision of Leadership, Management, and Quality Improvement expertise to support delivery of Clinical Transformation Programmes. Provision of expert advice on the application of improvement methodology across the clinical transformation programmes.
- Facilitate the use of improvement methodologies to support teams to improve.
- Change management and continuous improvement of processes to improve efficiency and drive reduction of cost.
- Managing effective communications, which includes delivering complex and sensitive messages through written and verbal medium of communication.
- Developing communication strategy and plans for projects and work streams which helps to Identify champions, potential resistance and key stakeholders.
- Strategic and tactful engagement of fellow Senior Stakeholders to ensure there's buy in and control within the organisation.

August 2017 – December 2017

PMO Consultant/Lead

Momenta –(Deloitte Risk Advisory – Clydesdale and Yorkshire Banking Group) (CYBG)

- Designed and implemented a fully functional PMO & MI reporting framework to meet the strategic and business needs of the organisation. PMO brought about current structure on the remediation /regulatory programme.
- Change management and continuous improvement of processes to improve efficiency and drive reduction of cost.
- Managing effective communications, which includes delivering complex and sensitive messages through written and verbal medium of communication.
- Developing communication strategy and plans for projects and work streams which helps to Identify champions, potential resistance and key stakeholders.
- Development and Implementation of Governance and Project templates which includes Highlight Report, Term of Reference, RAID Log, Change Log and Target Operating Model documentation. Production of regular and ad-hoc exception reports for the, Project Steering Group, Programme Board, Trust Board and other stakeholders, highlighting project progress against agreed plans.
- Integration of the GDPR process into the current information gathering process on the remediation programme. This involved process mapping, process change and internal control of change request and implementation.

July 2016 – August 2017

Project Manager/Business Analyst




NHS

- Developed business cases for projects or programmes I was leading on.
- Monitored and managed overall programme and work stream plans, highlighted key deliverables, tracked progress of tasks against milestones.
- Coordinated the user acceptance-testing phase of projects and prioritised bugs fixes with the development team or external suppliers/senior product owner.
- Developed crucial functional requirement specifications, created detailed user stories, use cases and process flow diagrams to support functional specifications.
- Organized and facilitated Design and Operating Model workshops to gain understanding of current business processes and how this will migrate to the new Target Operating Model.
- Managed effective communications, which includes delivering complex and sensitive messages through written and verbal presentations, developed communication strategy and plans for projects and work streams, which helped with identification of champions, potential resistance and key stakeholders.
- Complex stakeholders' engagement and facilitation of workshops that aid requirement-gathering process.

January 2016 - July 2016

Senior Programme Manager


Public Health: Reading Borough Council

- Drafted the Pan –Berkshire Primary Care contracts for Alcohol Screening, Drug Misuse, Nexplanon, Shared care and IUCD services in Berkshire. This encouraged joint working arrangements amongst health care stakeholder in Berkshire This new arrangement is to save us additional £100,000 for the incoming year.
- Through systematic review of Reading Borough Council existing contracts with the GP's, I was able to make additional savings of almost £200,000 in year within three months of joining the team.
- Oversee the commissioning, contract management and delivery of multiple public health programmes identified in the public health business plan, well-being Strategy and national public health policy.
- Responsible for the ring fenced Public Health budget of £10,240,000 and identification of complimentary services.
- Establish effective systems for commissioning and programme management to drive the delivery of programmes and project objectives. Including ensuring effective governance structures are in place for all programmes and projects.
- Provision of strategic direction for the team as a member of the senior management within public health. 
- Produce and maintain project documents as necessary, following the PRINCE II project management approach.  Write and present regular reports and updates, to a variety of audiences including the Health and Well-being Board, committees, community meetings, politicians and senior management and clinicians from partner organisations. 

June 2015 – December 2015

Strategy Manager for Urgent & Emergency Care and Information Management &Technology

South West London Collaborative Commissioning

- Managed the success delivery of clinical peer review of hospital sites against a wide range of clinical standards for UEC. This involves working closely with the Urgent and Emergency Care Workstream Co-Chairs, Acute Trusts Medical Directors, Clinical leads and external stakeholders. 
- Worked alongside PWC on identification of workforce gap required to meet the London Clinical Quality Standards and costing the as-is Gap. The as-is model, was used as a baseline for re-configuration of health care services in South West London.
- Successfully implemented an Electronic Patient Record system for General Practice at SWLCC (South West London Collaborative Commissioning) in partnership with Cerner. Actively managed projects, coordinating tasks, setting timelines, and ensuring on-time delivery of EPR implementation milestones.
- Provided guidance and project planning to support the delivery of the Urgent & Emergency Care work stream and IM&T work stream, this was embedded in the delivery of the five-year strategy for SWL.
- Travelled to various sites to engage with multiple stakeholders to ensure all processes and requirements were accurately defined, documented and consolidated. Modelled (analysis) of business processes and data flows, carried out quality assurance on operation flow processes and user acceptance testing.

Jan 2015 – June 2015**Urgent and Unscheduled (Assistant Commissioning Development Manager)****Ealing CCG**

- Successfully implemented the Winter Resilience Scheme for Ealing and the Urgent Care QIPP workstreams, hereby making a savings of £700,000 for the financial year 2014/2015.
- Successfully commissioned and performance managed the Primary Care extended hours contract with GP's. The efficient performance management for 15/16 informed the UEC's board decision on continuity of the service in Ealing.
- Implementation of system resilience schemes and responsible for provision of support to the system resilience structures, particularly UEC Board in Ealing. Developed system escalation plans and daily monitoring of Delayed Transfer of Care (DTOC) and MSFT discharge.
- Successfully implemented the Winter Resilience Scheme for Ealing and the Urgent Care QIPP workstreams, hereby making a savings of £700,000 for the financial year 2014/2015. Supporting the delivery of identified QIPP urgent care projects, monitoring outcomes to ensure that projects deliver on time and on budget.
- Led on commissioning and contract management of Urgent Care services which includes the following NHS 111, GP Out of Hours, Ambulatory Emergency Care, Urgent Care Centres, and GP extended access. Provision of in depth analysis, interpretation and production of complex data and multiple reports.

March 2014 – June 2014**Project Manager (CIP Transformation Programme)****NHS-Central London Community Health Care Trust (CLCH) (Interim)**

- 12 Cost Improvement schemes were implemented with financial savings of £3,000,000.
- Was instrumental in the establishment of a PMO structure within the Clinical Directorate team at CLCH.
- Led programme work streams on cost improvement projects (CIP) including engaging with clinical and operational trust leads, gathering information for analysis and benchmarking and developing project plans for delivering CIP schemes.
- Monitored CIP projects against plans, productivity and efficiency target savings and created mechanism through which performance of CIPS was reported which includes project workbooks, highlight reports, project schedules and risk logs.
- Worked with project and programme managers to develop a partnership approach to enable successful transition of various CIP programs to Business as usual.
- Communicated with senior managers and Programme board to keep them up to date with progress, issues and developments in programmes, provided appropriate briefing to enable them make informed decisions about the approach and direction of programmes.

Oct 2013 – November 2013**Project Manager/ CCG Liaison Manager (Interim)****NHS: East England Ambulance Trust**

- Highly skilled in identifying opportunities for improvements, my team and I redesigned service pathways successfully at NHS East of England Ambulance Trust with the aim of meeting the CCG's £4,000,000 four million pounds CQUIN target for the trust.
- Initiated /Facilitated strong relationships which was non existent before between East of England Ambulance Trust and other key organizations such as the Council, Community Healthcare Trust and the CCG.
- As the CCG liaison manager I initiated, planned, communicated and managed CQUIN (Commissioning for Quality and Innovation) projects and other identified service improvement projects according to the Trust standard.
- Implemented 15 pathways within the East of England to reduce conveyance of patients to hospitals. This reduced the numbers of Ambulance required per time on the road. This achievement brought in additional £4,000,000.
- Maintained comprehensive project plans and reported progress against plan on a regular basis. Monitored project plans and took appropriate actions to ensure projects were delivered according to agreed schedule. □
- Acting as the public interface for projects to ensure that all participating organizations and key personnel's within those organizations fully understand the benefits, changes in working practice and other implications of specific projects.
- Maintained appropriate project documentation as required, provision of pre and post implementation support assistance as necessary and to undertake any other appropriate duties as required.

May 2013-October 2013**PMO Analyst/ Primary Care Commissioner (Interim)****NHS: West Kent Clinical Commissioning Group(CCG)**

- As a Project management professional, I implemented the Project Management Office for the team and created a reporting structure for the organization.
- Developed strong communication between the CCG and the Practices to deliver appropriate services to the populace.
- Efficiently performance managed the payment by activity contracts, to ensure the CCG was getting value for the money spent on those contracts.
- Assisted the strategic planning project leads to prioritize the delivery of commissioning programmes and service improvement projects.
- Developed business cases and provided expertise knowledge in creating project plans for the implementation of commissioning programs. □
- Reported to the Project board /stakeholders and kept them up to date on progress, issues and developments during project lifecycle. □
- Delivered and monitored projects against plans, productivity and efficiency target savings by ensuring continued business justification of the projects.

December 2012 – April 2013**PMO Accountable Officer/ Project Manager (Interim)****Access Change Consult**

- As part of the PMO team I assisted the Strategic planning project leads to prioritize the delivery of QIPP programmes and service improvement projects within the Clinical Commissioning Group.
- The QIPP programmes were successfully delivered and they all realized their benefits.
- Developed business cases and provided expertise knowledge in creating project plans, was responsible for planning and leading the implementation of change programmes.
- Reported to the Programme Management board and kept them up to date on progress, issues and developments during programme lifecycle. Provide appropriate briefing to enable them to make informed decisions about the approach and direction of projects.
- Delivered and monitored projects against plans, productivity and efficiency target savings.
- Responsible for all Change Management activities, which includes Change readiness assessment, facilitation of project kick off meetings, user and special interest group workshop, training needs analysis, e.t.c.

July 2012- December 2012**Project Analyst/ Associate (Interim)****KPMG, United Kingdom**

- Researching and analyzing client's information, writing reports regarding clients and their service history. Coordination and consolidation of reports, these reports improved the team's performance. □
- Providing analytical perspectives to important strategic decisions, this involves re-engineering and restructuring project process when necessary in order to meet project deadline.


2007- 2010

Acting Head of Operations, Gbagi Branch

BANK PHB

- In charge of Implementation of Temenos T24 within the branch.
- Managed and supervised all units and branch activities, to create excellent service delivery to customers. Branch awarded first position, in the southwest region for excellent service delivery.
- Analyzed and budgeted revenue and expenses of the branch. This was done by elimination of unproductive working hours, which reduced operating costs of diesel. Here by reengineering the branch from loss to a profit-making branch. The revenue of the branch increased by 30%.
- Balanced and supervised accounting entries of all units. Achieved zero level of fraudulent activities at the branch.

INTERESTS AND ACHIEVEMENTS

- Participant of Female Founders' Accelerator Programme supported by JPMorgan Chase.
- Blockchain Technology enthusiast and derivative trader, also spend my spare time developing websites for Small and Medium Scale Enterprises.
- Partner of the year at Awesome Treasures Foundation. Awesome Treasures Foundation is a Non-Governmental Organization in England aimed at raising transformational leaders.
- Imperial College Student Delegate to the World Business Dialogue in Germany. 
- Participant in the Unite for Sight Conference, University of Yale, Connecticut, USA. 
- Travelling and experiencing new culture, toured various parts of Africa, Europe and America.
- I also enjoy playing golf.

REFERENCE: Available on request